

ORANGE COUNTY HOUSING & HOMELESSNESS RESOURCE GUIDE



START HERE!

For help with emergency shelter/housing:

Call the **Homeless Helpline**, **919-245-2655**, to talk with someone **Mon - Fri, 10am-4pm**, or in-person at DSS Southern Human Services Tuesdays and Thursdays 9-4



For emergency financial assistance:

Inter-Faith Council for Social Service- Chapel Hill/Carrboro residents; call 919-929-6380 to make an appointment **M-F 9am-5pm**.



Orange Congregations in Mission (OCIM)- Orange County residents (excluding Chapel Hill/Carrboro residents); call **919-732-6194 x. 18** to make an appointment **M-F 10am-2pm**

HOUSING

ORANGE COUNTY:

EMERGENCY & TRANSITIONAL

IFC Community House-Transitional housing for men; 1315 MLK Jr. Blvd., Chapel Hill; For information about cold weather cots available when the temperature is projected to be 39 degrees or below, call **Homeless Info Line 919-245-2655**, press 2 for men and press 3 for women, 1am-6am

IFC Homestart- Emergency shelter for women and families; 2505 Homestead Rd., Chapel Hill; Call **Homeless Info Line 919-245-2655** for admission info. (Emergency cots when 39°F or below)

Freedom House Recovery Center-Residential, outpatient, & crisis mental health & substance abuse services for men, women, children, families; 104 New Stateside Dr., Chapel Hill; **919-942-2803; 24 Hrs**

Oxford Houses-Clean & sober housing option for men, women in recovery from substance abuse; and women with children; call Paula Harrington, **919-616-3020**; M-F 8am-5pm

AFFORDABLE HOUSING

Chapel Hill Public Housing-Affordable rental housing, resident service programs, & transitional housing; 317 Caldwell St. Ext., Chapel Hill; **919-968-2850**; M-F 8:30am-5pm

NC Housing Search-Online tool www.nchousingsearch.com

EmPOWERment, Inc.-Low income homeownership & rental housing; 109 N. Graham St., Chapel Hill; **919-967-8779**; M-F 9am-5pm

Orange County Housing Authority-Section 8 rental assistance, housing discrimination help; 300 W. Tryon St., Hillsborough; **919-245-2490**; M-F 8am-5pm

CASA-Supportive housing for persons with disabilities, veterans; 624 W. Jones St.; **919-754-9960**; 8:30am-5pm

Adelaide Walters Apartments-Age 62+ or physically disabled; 603 MLK Jr. Blvd., Chapel Hill; **919-968-8018**

Carolina Spring Apartments-Age 55+; 600 West Poplar Ave., Carrboro; **919-942-9559**

Covenant Place Retirement Homes-Age 62+; **919-929-0061**; 103 Culbreth Rd., Chapel Hill

First Baptist Church-Manley Estates Apartments; age 62+; 805 S Merritt Mill Rd., Chapel Hill; **919-968-9778**

Gateway Village-400 Lakeside Dr., Hillsborough; **919-732-6701**

Coachwood-200 Cheshire Dr., Hillsborough; **919-732-9844**

Eno Haven-Age 55+; 811 Highway 70 E., Hillsborough; **919-245-0700**

Greenfield Place-200 Formosa Lane, Chapel Hill; **919-240-7337**. For appointments: greenfieldplaceapts.com

Hampton Pointe-350 Hampton Pointe Blvd., Hillsborough; **919-296-9003**

Dobbins Hill-1749 Dobbins Dr., Chapel Hill; **919-932-3100**

Elliott Woods/Chase Park-Interchurch Council Housing office; 106 Elliott Dr., Chapel Hill; **919-942-2197**, 103 Culbreth Rd., Carrboro; **919-929-0061**

Elmwood-616 E Oakwood St., Mebane; **919-563-2977**

Cedar Hill-275 S 11th St., Mebane; **919-563-3539**

DURHAM COUNTY:

EMERGENCY & TRANSITIONAL

Urban Ministries, Durham, Housing for New Hope-Durham County Coordinated Entry system: For all persons seeking emergency shelter in Durham, please call Entry Point at **984-287-8313**. In-person, individuals can come to 801 Gilbert Street (nights, weekends, and holidays) if unable to access a telephone.

Durham Crisis Response Center-Domestic violence shelter; 206 N. Dillard St., Durham; **919-403-6562; 24 hrs**

Durham Rescue Mission-Shelter; 507 E. Knox St., Durham; **919-688-9641, ext 5034 (men) 5050 (women and children)**; 8am-10pm

WAKE COUNTY:

Wake County Coordinated Access (for emergency shelter): **919-443-0096**.

VETERANS

Durham VA Health Care System Homeless Program Walk-In Clinic Services-Housing resources & supportive services to homeless veterans, medical, surgical and psychiatric inpatient services; Social Work Dept. B5013, 508 Fulton St., Durham; **877-424-3838**; Mon, Wed-Fri, 9am-11:30am, Mon-Fri 1:30-4pm. Durham VA Health Care System Homeless Walk-In Clinic Services is accessed by calling **919-286-6974** or **919-286-0411**.

Stop Soldier Suicide-Mental health referrals, emergency financial aid, housing assistance, education/GI Bill (serves all military service members regardless of discharge status); **884-889-5610**; M-F 9am-5pm

Supportive Services for Veterans Families Program (SSVF)-Housing and supportive services for veterans; **919-530-1100**; M-F 9am-5pm. Referral required.

National Call Center for Homeless Veterans, **877-424-3838**.

EMPLOYMENT & EDUCATION

Community Empowerment Fund-Savings opportunities, bank accounts, one-on-one employment assistance, financial education, connection to other needed services; 208 N. Columbia St., Ste. 100, Chapel Hill, **919-200-0233**; Accessible from most Chapel Hill Transit routes M-F 9am-5pm, Thursday 5pm-7pm

DSS Employment & Training-Job coaching, vocational training, job referrals for Orange County residents. 113 Mayo St., Hillsborough, **919-245-2800**

NCWorks Career Center of Orange County, Job Link-GED, education & training, job assistance, resumes, employment, career & business services, computer access; 503 W. Franklin St., Chapel Hill; **919-245-4335**; M-F 8am-5pm, 1206B W. Chapel Hill St., Durham; **919-560-6880**; M-F 7:30am-5:30pm

Durham Technical Community College, Orange Campus-Adult education, job skills, GED, adult HS diploma, Associate & 4-year degree programs; 525 College Park Rd., Hillsborough; **919-391-4005**; M,Th,F 8am-5pm, T,W 8am-6pm. Durham Tech has started a strong program for child care assistance for full- and part-time students.

El Centro Hispano-Education, health, employment, support services, & ESL resources for Spanish-speakers; 201 W. Weaver St., Carrboro; **919-945-0132**; M-Th 9am-5pm

Central Piedmont Community Action-Job placement & training, weatherization assistance; **919-391-4005**. Per website, referral no longer required.

Durham Regional Financial Center-Financial education & counseling, consumer credit counseling services, rental and homeowner education & counseling, fair housing; 2634 Durham-Chapel Hill Blvd., Durham; **919-688-3381**; M-Th 9am-5pm

FOOD

IFC Community Kitchen-Lunch (11:15-12:30) every day & dinner M-F (6:15-7) for anyone; 100 W. Rosemary St., Chapel Hill; **919-929-6380 x 2000**

IFC Food Pantry-Groceries; 100 W. Rosemary St., 2nd floor, Chapel Hill; arrive by 9am or call for an appointment; **919-929-6380**; M-F 9am-5pm, after hours appointments available on select T, W

St. Joseph's Food Ministry-Heavenly Groceries; Monday-Friday, 4pm; 510 W. Rosemary St., Chapel Hill; **919-929-1116**

Food-For-All-Food-for-All dinner program closed on 4/29/21. They have a Food Pantry when minister is on site M-F. **919-732-3571**; Fairview Baptist Church, 600 Cornelius St., Hillsborough; **919-563-4224**

Orange Congregations in Mission-Food pantry (by DSS referral), emergency assistance, Meals on Wheels; 300 Millstone Dr., Hillsborough; **919-732-6194**

Meals on Wheels-Lunches for seniors & people with disabilities; 1712 Willow Rd., Chapel Hill; **919-942-2948**; M-F 9am-1pm

For more information on local services and updates, visit occonnect.info

PEOPLE WITH DISABILITIES

Disability Awareness Council-Disability advocacy/education to eliminate barriers to employment & services; 503 W Franklin St., Chapel Hill; **919-245-4337**; Tu and F 10am-4pm

Orange Enterprises-Vocational evaluations, job training, skills development for people with disabilities; 348 Elizabeth Brady Rd., Hillsborough; **919-732-8124**; M-F 8am-4:30pm

Vocational Rehabilitation-Employment services for people with disabilities; 548 Smith Level Rd., Carrboro; **919-969-7350**; M-F 8am-5pm

ARC the Triangle-Services for those with developmental disabilities; 1709 Legion Rd., Suite 100, Chapel Hill; **919-942-5119**; M-F 8:30am-5pm

Residential Services, Inc.-Group homes adults & children with intellectual/developmental disabilities; 111 Providence Rd., Chapel Hill; **919-942-7391**; M-F 8am-5pm

EZ Rider-Door to door transportation for individuals with disabilities; **919-969-5544**; M-F 8am-5pm

MOTHERS & FAMILIES

UNC Horizons-Residential & outpatient substance use & addiction recovery program for pregnant women & mothers & their children, employment & parenting services; 127 Kingston Dr., Chapel Hill; **919-966-9803**; M-F 8am-5pm

Alcohol Drug Council of NC-Vacancy list for residential treatment programs for pregnant women & women with children; 600 E. Main St #202, Durham; **919-493-0003**; M-F 12pm-6pm

Duke Family Care Program-Substance use treatment for women with children or pregnant women; 2213 Elba St., Durham; **919-681-5531**; M-F 9am-5pm

FAMILY SERVICES:

Women, Infants and Children (WIC)-Nutrition and breastfeeding education/support, shopping card for free, healthy food, and community referrals for pregnant women and women with children under the age of 5; 300 W Tryon St., Hillsborough; **919-245-2422**; M-F 8am-5pm; 301 Lloyd St., Carrboro; **919-942-8741**; M 8am-8pm, T 9am-5pm, W 8am-5pm, Th 8am-6:30pm, F 8am-1pm

Child Care Services Association-Resources & referrals for child care for children birth-12; 829 E. Franklin St., Chapel Hill; **919-967-3272**; M-F 8am-5pm

Child Support Services-Assists families in obtaining child support; 131 W. Margaret Ln., Hillsborough; **919-245-2175**; 2501 Homestead Rd., Chapel Hill; **919-245-2175**; M-F 8am-5pm

KidsCope-Mental health services & parent education for young children 0-5 & families; 500 N. Nash St., Hillsborough; **919-644-6590**; M-F 8:30am-5:30pm

Second Family Foundation-Supportive services for teens facing risky situations; 104 S. Estes Dr., Chapel Hill; **919-967-9823**; M-F 9am-5pm, referral required

VICTIM SERVICES:

Compass Center-Domestic Violence, services for victims of domestic abuse; 210 Henderson St.; 24 hr. hotline: **919-929-7122**

Orange County Rape Crisis Center-Services to survivors of sexual violence; 1506 E. Franklin St. #302, Chapel Hill; 24-hr. hotline: **919-967-7273**, **866-935-4783**

InterAct-Domestic violence shelter; 1012 Oberlin Rd., Raleigh; **919-828-7740**; 24 Hrs. Toll-free number: **866-291-0855**.

HEALTH & DENTAL CARE

Piedmont Health Services, Inc.-Medical, dental & pharmacy services, low-cost prescriptions; 301 Lloyd St., Carrboro; **919-942-8741**; M, TH 8am-8pm, T,W,F 8am-5pm, Sat 8am-1pm; 322 Main Street, Prospect Hill; **336-562-3311**; M-W,F 8am-5pm, TH-8am-8pm. Chapel Hill, **919-951-7600**.

Orange County Health Department-Health, dental & mental health services; 300 W Tryon St., Hillsborough; 2501 Homestead Rd., Chapel Hill; **919-245-2400** (medical) **919-245-2000** (dental) **919-945-2435**; M-Th 8am-5pm, F 8am-12pm

Formerly Incarcerated Transition Program-Connects formerly incarcerated individuals with chronic illness to healthcare at community healthcare centers; **919-245-2397**; M-F 9am-5pm

UNC Health Care Community Care Discount Program/Charity Care-Discounts/relief of patient obligations; Admitting Office, Memorial Hospital, 101 Manning Dr., Chapel Hill; **866-704-5286** or **984-974-3425**; M-F 8am-5pm

UNC Hospitals Emergency Room-Chapel Hill-medical attention for those with emergency needs; 101 Manning Dr., Chapel Hill; **984-974-4721**; **919-966-4131**; Hillsborough; 430 Waterstone Dr., Hillsborough; **984-215-2000**; 24 Hrs

UNC Outpatient Pharmacy-Pharmacy assistance program available to UNC patients without income or insurance; UNC Cancer Center, 101 Manning Dr., Chapel Hill; **984-974-2374**; M-F 7am-8pm Sat, Sun 8am-3pm

UNC Pharmacy Assistance Program-Reduces cost of medications with \$4 co-pay; 101 Manning Dr., Chapel Hill; **919-966-7690**; M-F 9am-6pm

UNC School of Dentistry-Low-cost dental care; 385 S. Columbia St., Chapel Hill; **984-999-1654**; M-F 8am-5pm

UNC Student Health Action Coalition (SHAC)-Free health & dental clinics Wednesday nights at 5:30pm; 301 Lloyd St., Carrboro; **984-538-1031**; Wed nights at 5:30pm

Planned Parenthood-STD testing, treatment and vaccines, Men's Healthcare, LGBT Services, pregnancy services; M&W 11am-7pm, T 9am-5pm, Th 9am-3pm, F 8am-4pm, Sat 8am-1pm. **919-942-7761**. Nationwide call **1-800-230-7526**.

Lincoln Community Health Center-Primary medical care, dental care, WIC; 1301 Fayetteville St., Durham; **919-956-4000**; M-F 8am-8pm, Sat 8am-12pm

OTHER SERVICES

DISABILITY BENEFITS:

Social Security Administration-SSI/SSDI benefits; 3511 Shannon Rd., #200, Durham; **888-759-3908**; M,T,TH,F 9am-4pm, W 9am-12pm

LEGAL:

InterAct-Wake County assistance for victims of domestic abuse/sexual assault: **866-291-0855**

Legal Aid of NC-Assistance in civil matters; 959 East Street, Suite A&B, Pittsboro; **1-866-219-5262**; 9am-5pm. Helpline for housing issues is **1-877-201-6426**.

Compass Center for Women & Families-Services for victims of domestic abuse, financial & career advising, legal services; 210 Henderson St. Chapel Hill; M,T,TH,F 9am-5pm, W 9am-7pm; **919-968-4610**

TRANSPORTATION:

Chapel Hill Transit-Free bus service throughout Chapel Hill and surrounding communities; **919-485-7433**; M-F 7am-10pm, Sat-Sun 8am-8pm; EZ-Rider: **919-969-5544**

Orange Public Transportation-**919-245-2008**; 8am-5pm

CELL PHONES:

Access Wireless-Free cell phones; **888-321-5880**; M-F 8am-12am, Sat 10am-7pm, Sun 9am-12am

SafeLink Wireless-**800-723-3546**.

MENTAL HEALTH & SUBSTANCE USE

Alliance Health-Screening & referral services for mental illness, intellectual/developmental disabilities or substance use; call 24/7 **(800) 510-9132** and a licensed clinician will evaluate your situation and assist you in finding the right kind of help

Freedom House Recovery Center-Walk-in crisis & detox, residential & outpatient mental health, substance use treatment for adults & children; 104 New Stateside Dr., Chapel Hill; **919-967-8844**; crisis 24 Hrs

Orange County Rape Crisis Center (OCRCC) Clinical Services-Free therapy for survivors of sexual violence and their loved ones in Spanish and English. Call help line at **866-WE LISTEN** or **919-967-7273** to schedule intake appointment

Compass Center Access Mental Health Care Program-Up to 16 free individual therapy sessions for survivors of intimate partner and family violence in Spanish and English. Call **919-929-7122** to speak with an advocate.

Alcoholics Anonymous-Support for individuals dealing with & recovering from alcoholism; Caswell, Alamance, Orange, Chatham **919-286-9499**; Chapel Hill, **919-933-3877**; Hillsborough, **919-732-8214**; 24 Hrs

Narcotics Anonymous Helpline-Support for individuals dealing with & recovering from drug addiction; **1-855-262-6770**; 24 Hrs

Alcohol Drug Council of NC-Connect with resources for substance abuse education and prevention as well as recovery housing; 600 E. Main St., #202, Durham; **919-493-0003**; M-F 12pm-6pm

Al-Anon/Alateen Family Groups-Support for individuals affected by a loved one's alcoholism & drug use; **919-713-1516**; 24 Hrs

Behavioral Health Clinic at Lincoln-Treatment & support for mental health & substance use; 1301 Fayetteville St., Durham; **919-956-4057**; M-F 8am-8pm, Sat 8am-12pm

Carolina Outreach-Services for people with severe mental illness; 2670 Durham-Chapel Hill Blvd., Durham; **919-251-9001**; M-F 8am-5pm

El Futuro-Mental health/substance use treatment & services for Latinos; 136 E. Chapel Hill St., Durham; **919-688-7101 ext. 600**; M,W-F 9am-5pm, Tu 9am-7pm

Lutheran Services Carolinas-ACT Team for people with severe & persistent mental illness; 891 Willow Dr., Ste. 2, Chapel Hill; **919-968-2552**; M-F 9am-5pm

TROSA-Residential program for individuals with substance use disorders; 1820 James St., Durham; **919-419-1059**; M-Sat 8am-5pm

UNC Center Excellence in Community Mental Health-Treatment & support services for severe mental illness, substance use & intellectual or developmental disabilities; STEP Clinic, 200 N. Greensboro St., Suite C-6 (2nd Floor) for appointments at all locations; **919-962-4919**; M-F 8am-5pm

Josh's Hope Foundation-Employment & independent living skills for young adults age 18-26 with serious, persistent mental illness; 200 Cardinal Dr., Ste. B, Hillsborough; **919-245-0072**; M-F 9am-4pm

Caramore Community-Support program for adults with mental illness, residential & employment programs, mental health treatment; 550 Smith Level Rd., Carrboro; **919-967-3402**; M-F 8am-4pm

Healing Transitions-Substance use treatment; W: 3304 Glen Royal Rd., Raleigh; **919-838-9800**; M: 1251 Goode St., Raleigh; **919-838-9800**; M-F 8am-5pm

SENIORS

Orange County Department on Aging-Lunch program, activities, classes, medical equipment & services prioritized for 55 and older. Aging Helpline, **919-968-2087**

Jerry M. Passmore Center-103 Meadowlands Dr., Hillsborough; **919-245-2015**; M-TH 8am-8pm, Fri 8am-5pm

Robert & Pearl Seymour Center-2551 Homestead Rd., Chapel Hill; **919-968-2070**; M-TH 8am-9pm, Fri 8am-5pm, Sat 8:30am-5:30pm



Contact Rachel Waltz at 919-245-2496, rwaltz@orangecountync.gov for more info.

This **Orange County Housing & Homelessness Resource Guide** was updated March 2022.