OCPEH Scorecard 23-24

Scoring	New/ Renewal	Program Type	Scored by	Metric	NEW Changes for 23-24	Staff Supplied Data/Source	INFO TO SCORE METRICS	
							Applicant Supplied Info	Rubric
Threshold	ALL	ALL	PRC	Application is complete and data are consistent		N/A	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *(1) application has completed answers for every required section and all required supplemental documents submitted prior to local deadline, and* *(2) application answers are of sufficient length and quality to answer questions, and* *(3) application information is consistent and congruent throughout application and supplemental materials*
Threshold	ALL	ALL	Staff	Agency participates or intends to participate in coordinated entry		Meeting attendance	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *(1) agency attends 75% of CE Planning and HOME Committee meetings in a 12 month period*
Threshold	ALL	ALL	PRC	Project services are aligned with Housing First system orientation and agency agrees to provide staff support to participate in a Cross CoC Monitoring pilot		N/A	*Please explain in 3-5 sentences how your agency meets this metric*	*Met =* *1) provides necessary supports for participants to enter and/or maintain housing,* *2) agrees to participate in Cross CoC monitoring visit, and* *3) agrees to provide staff support to conduct a Cross CoC monitoring visit*
Threshold	ALL	ALL	PRC	Agency has documented, secured minimum match			*N/A*	*Met= documentation of eligible cash or in-kind minimum match (25% of requested award); met by the state of NC for the ESG FY23-24 competition*
Threshold	ALL	ALL	PRC	Project has reasonable costs per permanent housing exit as defined locally	Ask Applicants to note other funding sources for program costs - Rental Assisatnce, Supportive Services, and/or Operations	Average HUD ESG/CoC cost per permanent housing exit by program type	*Please describe other funding sources and amounts for program costs - rental assistance, supportive services, and/or operations (e.g. $10,000 for program operations from chartiable contributions)*	*Met =* *cost per permanent housing exit is reasonable based on the duration of rental assistance and type of supportive services provided*
Threshold	ALL	ALL	PRC	Project is financially feasible		N/A	*Certified audited financial statement or budget management letter; Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *(1) agency has funding commitment greater than project budget* *(2) agency demonstrates ability to support operation of proposed project*
Threshold	ALL	ALL	Staff	Applicant is active participant in CoC		Meeting attendance	*ESG/CoC Grantee Certification form; Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *(1) agency attends 75% of Leadership Team, CE Planning and HOME Committee meetings in a 12 month period, and* *(2) agency participate in PIT/HIC, consults CoC on CoC app, and project aligns w/CoC goals* *(3) agency fully participates in coordinated entry*
Threshold	ALL	ALL	PRC	Acceptable organizational audit/financial review		N/A	*Certified audited financial statement or budget management letter; Agencies welcome to add 2-3 sentences of info here, not required*	*Met = most recent audit report found:* *(1) acceptable audit/financial review* *(2) no exceptions to standard practices* *(3) identified agency as low risk*
Threshold, 10	ALL	ALL	PRC	Agency applies racial equity lens to homeless services and housing	Add as a Threshold; removed PWLE from this rubric	N/A	*Please explain in 3-5 sentences how your agency meets this metric*	*Met =* *(1) agency has incorporated racial equity goals into organizational goals such as reviewing program outcomes disaggregated by race and ethnicity and setting goals to identify and reduce disparity, and* *(2) agency actively works to center people of color, specifically Black/African-American people people, with lived experience of housing instability/homelessness in organizational work such as changing hiring and retention policies and practices*

Scoring	New/ Renewal	Program Type	Scored by	Metric	NEW Changes for 23-24	Staff Supplied Data/Source	INFO TO SCORE METRICS	
							Applicant Supplied Info	Rubric
Threshold, 10	ALL	ALL	PRC	Agency is increasing knowledge base on racial equity	Add as a Threshold	N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *(1) Agency has invested in staff training on racial equity for all levels of staff (executive level, middle management, front line staff)* *(2) Agency maintains an ongoing practice of equity focused staff development such as speakers series, affinity groups, journal/podcast club, etc*
10	ALL	ALL	PRC	Agency has people with lived experience of homelessness in decision-making positions	Add as pointed element	N/A	*Please explain in 2-3 sentences how your agency meets this metric or provide BoD roster or survey results demonstrating representation*	*Met=* *Agency has atleast one person with lived experience of homelessness on the Board of Directors*
10	RENEWAL	Shelter / TH, RRH, HP, PSH	Staff	Program entries from coordinated entry referral		Shelter/TH: Spot check between HMIS entries and Shelter Referral List PSH/RRH: Spot check between HMIS entries and HOME list	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *95% or higher*
10	ALL	ALL	PRC	Program conforms or plans to conform to CoC Written Standards		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *Agency complies and demonstrates knowledge of how CoC Written Standards affect their program*
10	ALL	ALL	PRC	Documented organizational financial stability		N/A	*Certified audited financial statement or budget management letter; Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *(1) No HUD or ESG findings or findings satisfactorily resolved* *(2) Agency accounting reports show financial stability*
10	ALL	ALL	PRC	Experience of applicant working with people in housing crisis and providing housing and/or services		N/A	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = 2+ years experience in either category*
Threshold, 10	ALL	ALL	PRC	Experience in effectively utilizing public funds		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *(1) recipient or subrecipient of other public funding* *(2) demonstrated regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants*
10	ALL	ALL	PRC	Demonstrated understanding of client needs		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *Program design and service delivery plan reflects understanding of target population*
10	ALL	ALL	PRC	Type and scale of project services meets client needs		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *Program design and service delivery plan will meet client needs*
10	ALL	ALL	PRC	Project connects clients to mainstream benefits		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *Connections to TANF, FNS (food stamps), and other mainstream resources adequate to meet client need*
10	ALL	ALL	PRC	Identify and address barriers to program participation and rapid placement in permanent housing		N/A	*Please explain in 3-5 sentences how your agency meets this metric*	*Met=* *1) Demonstrated review of program policiies and procedures that negatively impact an eligible Client's ability to participate in services* *2) Plan to address program barriers to increase participation by eligible Clients* *3) Demonstrated commitment to serving people with severe barriers to rapid housing placement (e.g. criminal justice background, eviction history, high service needs and limited social supports)* *4) Plan to address severe barriers to rapid housing placement*
10	ALL	ALL	PRC	Project assists clients to secure and/or maintain permanent housing		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *(1) Program prioritizes clients entering housing quickly and* *(2) Has partnerships with permanent housing programs like RRH and PSH*

Scoring	New/Renewal	Program Type	Scored by	Metric	NEW Changes for 23-24	Staff Supplied Data/Source	Applicant Supplied Info	Rubric
							INFO TO SCORE METRICS	
10	ALL	Shelter / TH, RRH, HP, PSH	PRC	Project increases client income through employment or other means		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met = 2+ connections to employment programs*
10	NEW	ALL	PRC	Project can gear up and start quickly		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met = Agency will start program within 60 days of contract execution*
Threshold	RENEWAL	ALL	Staff	High HMIS data quality	Orange CoC passed a DQ plan that includes trimester submissions to NCCEH to address errors earlier and improve DQ. Added as a threshold	HUD DQ Framework Report	*Agencies welcome to add 2-3 sentences of info here regarding implementation of Data Quality plan, not required*	*Met = (1) null values 10% or less and (2) data errors 10% or less; *** caveat for SSN - subtract Client refused from error rate*
Threshold	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	High bed/unit utilization rate		HUD HDX1	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = RRH / PSH at or above 90% ES / TH at or above 80% due to COVID related disruptions to intake*
10	RENEWAL	ALL	Staff	Project is spending funds awarded		spending reports from ESG Office/HUD	*eLOCCS spending printout (CoC projects); Agencies welcome to add 2-3 sentences of info here, not required*	*Met = 90+% funds spent/on track to spend*
10	RENEWAL	Shelter / TH, RRH, HP & SO	Staff	Exits to permanent housing		APR (Q23)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =RRH: 90+% HP: 75+% Street Outreach: 5+% Shelter/TH: 12+%*
10	RENEWAL	PSH	Staff	Exits to/retention of permanent housing		APR (Q5a Stayers + Q23)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = 90+%*
2.5	RENEWAL	ALL	Staff	New or increased earned income for project stayers		APR (Q19a1)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = PSH, RRH & HP 8+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A*
2.5	RENEWAL	ALL	Staff	New or increase non-employment income for project stayers	Increase for PSH and RRH from 8% to 10%	APR (Q19a1)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = PSH, RRH & HP 10+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A*
2.5	RENEWAL	ALL	Staff	New or increased earned income for project leavers		APR (Q19a2)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = PSH, RRH & HP 8+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A N/A if no leavers*
2.5	RENEWAL	ALL	Staff	New or increase non-employment income for project leavers	Change for PSH and RRH to 10%	APR (Q19a2)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = PSH, RRH & HP 10+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A N/A if no leavers*
10	RENEWAL	HP, RRH, PSH	Staff	Number of days from project entry to move in	Change from Average to Median	APR (Q 22c)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = 45 days or less (median)*
10	RENEWAL	ALL	Staff	Participant return to homelessness within 12 months of exit to permanent housing		System Performance Measures (0701)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = 15% or less; N/A for Cold Weather Cots*

Scoring	New/ Renewal	Program Type	Scored by	Metric	NEW Changes for 23-24	Staff Supplied Data/Source	INFO TO SCORE METRICS	
							Applicant Supplied Info	Rubric
10	RENEWAL	Shelter / TH / SO	Staff	Length of time in program	What to do when mixed (e.g. IFC Home Start - currently look at Families and Children) separately?; Change from Average to Median; Add Street Outreach Partial OK	APR (Q22b)	Agencies welcome to add 2-3 sentences of info here, not required	Met = Decrease median time from previous year
10	RENEWAL	Shelter / TH / SO	Staff	Length of time homeless		System Performance Measures (0700.b)	Agencies welcome to add 2-3 sentences of info here, not required	Met = Decrease median time from previous year
10	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	*Participants with zero income at entry		APR (Q16)	Agencies welcome to add 2-3 sentences of info here, not required	Met = RRH & Shelter/TH - 50% PSH - 80% HP - 50%
10	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	*Participants with more than one disability		APR (Q13a2)	Agencies welcome to add 2-3 sentences of info here, not required	Met = RRH & Shelter/TH - 50% PSH - 75% HP - 50%
10	RENEWAL	Shelter / TH, SO, RRH, PSH	Staff	*Participants entering project from place not meant for human habitation		APR (Q15)	Agencies welcome to add 2-3 sentences of info here, not required	Met = RRH & Shelter/TH - 50% PSH - 75% SO - 100% HP - N/A
10	RENEWAL	RRH, HP, PSH	Staff	Appropriate number of clients per case manager to allow high quality case management		N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = Adopts SAMHSA recommendation of 10-20 clients per case manager
Earned points								
Total points available - New	All - 140							
Total points available - Renewal	Shelter / TH - 230	SO - 180	HP - 220	PSH - 230	RRH - 230			
Percentage of max points	earned points / max points per project type							
Threshold unmet								