

Meeting Minutes, January 10, 2019, 3:30-4:30 pm Southern Human Services Center, Room C

Attendance: Robert Gilmore, Judith Romanowski, Corey Root, Diiv Sternman

## **2019 DASHBOARD REVIEW**

Outcomes Submitted; GOAL: 25		Decision Days; GOAL: 100		Approval Rate; GOAL: 80+%		Referrals Made		Initial Interview		Case started	
Last		Last		Last		Last		Last		Last	
month	YTD	month	YTD	month	YTD	month	YTD	month	YTD	month	YTD
1	2	56	56	0%	50%		4		3		0

## **DISCUSSION TOPICS**

New Process at DSS for SOAR

- Carmen no longer working on DSS, will not be returning: Robert Gilmore taking Carmen's existing cases and taking new referrals with the emphasis on resolving existing cases;
  - DSS will be posting the SOAR caseworker position soon
- Adding Functional Capacity Evaluations (FCEs) to referral process
  - Physical and psychological assessments, gives doctors chance to give clinical opinion on functioning as regards to work
  - Robert accompanies clients to the appointment with client consent
  - Robert takes clients to Wake Forest/Baptist Hospital, each exam costs \$350, \$700 total for both; Robert will ask DSS for funding and will consult with UNC to see if they would be will to help with these costs
  - Would be better to have FCEs happen post-referral rather than pre-referral
- The point of SOAR is to help folks engage in services, and to help people who have housinginsecure or in active housing crisis connect with SSI/SSDI benefits
  - One goal of Orange County SOAR Collaborative is to decrease the barriers
    - Do not want to require sobriety for a SOAR referral
    - Do not want to require FCE prior to referral, would be good to do this postreferral
- Could it be possible for medical records to stay with clients, there are HIPPA prohibitions with agencies transferring records between themselves
  - Potentially a meeting with client and two agencies can help, as clients can pass records

## **Orange SOAR Collaborative**



Meeting Minutes, January 10, 2019, 3:30-4:30 pm Southern Human Services Center, Room C

- Would be good to have a panel of disability experts to talk with people who are interested in SOAR/disability benefits to hear more information with the goal of getting more SOAR referrals and to clarify disability benefits process
- Will return to revised referral process at April meeting, moving from keeping referral info at DSS to the community level

Updates on individual cases of folks on HOME list – not included in minutes to protect client confidentiality

SOAR Community certification and troubleshooting for SOAR caseworkers - will discuss at April meeting

## **FUTURE MEETINGS**

Next meeting: April 11

Remaining 2019 Meetings: April 11, May 9, June 6, July 11, Aug. 8, Sept. 12, Oct. 10, Nov. 14, Dec. 12