

Orange County HMIS Users Meeting

Monday, November 20, 2017 2:30-3:30 pm

Southern Human Services Center, Room D, Chapel Hill

Present: Andrea Carey, Corey Root, Debra Vestal, Suzanne Hitt, Sean O'Hare, Molly Rowe, Megan Raymond.

Agenda:

- Welcome & Introductions
- Annual Homeless Assessment Report (AHAR)
 - HUD required report that gives national data across 420 CoCs on the homeless population and clients in Permanent Supportive Housing (PSH), including:
 - Total unduplicated clients from Point in Time count and annual HMIS data from Emergency Shelter, Transitional Housing, and PSH projects.
 - Population characteristics such as demographics, disabilities, veteran status and household type (Family or Individual)
 - CoC bed capacity and utilization by project type
 - Rapid Re-Housing will be added next year to the AHAR report
- Orange's Preliminary AHAR Data
 - Utilization rates are all within acceptable 65%-105% range, however Emergency Shelter for Families is a little low at 66%
 - Agency projects are currently working on lowering barriers to shelter which would make accessing the current beds easier
 - PSH accounts for the entire CoC residential project portfolio, leading to significant number of beds
- Talking about Destination
 - Collecting Exit Destination information
 - Reflect the night after a client leaves a project
 - The need for Street Outreach (SO) was expressed and the potential for sharing Exit Destination either within an agency running ES and SO, or between agencies running ES and SO separately would help data collection. (and the system's effectiveness)
 - Reason for Leaving question, above Exit Destination in HMIS, is not required but can yield important evidence for potential project changes like lowering barriers, adjusting rules, and system gaps

- IFC staff agreed that clients not meeting the rule that clients lose a bed if they don't show up for three nights should be considered "Disappeared" rather than "Disagreed with Rules" as the Reason for Leaving
 - The 0550 Exit Destination Report in ART can help Agencies evaluate their outcomes for permanent housing
- Bed and Unit Inventory
 - HMIS has three descriptors of inventory for every agency
 - Household Type: Single Adult (can be gender specific), Households with Children (adult + child), and Children (under 18)
 - Housing Type: Site-specific with multiple buildings, site-specific with a single building, or tenant-based scattered throughout the community
 - Availability: Year-round (all the time), Overflow for extra cots or couches throughout the year, or Seasonal (specific to time of year conditions)
 - Use the [Data Center Bed & Unit Inventory Update Form](#) to keep HMIS accurate and up to date
- Release of Information in HMIS (ROI)
 - The ROI tab in HMIS is connected to the paper document clients sign called the Client Acknowledgement of Rights
 - Document changes if a project shares between two or more HMIS participating agencies
 - In HMIS, must be use the Level 5 project specific to match the project selected for the Entry
 - Checking your default Enter Data As project or using the Enter Data As mode when you first begin a client's data entry can help align this
 - In HMIS, must use Backdate mode to match dates for the ROI and the entry for visibility and reporting to work
- Next HMIS Users Meeting is December 18th