

## Orange County HMIS Users Meeting

Monday, December 18, 2017 2:30-3:30 pm

Southern Human Services Center, Room D, Chapel Hill

Present: Nicole Purdy, Corey Root, Debra Vestal, Rex Mercer, Sean O'Hare, Megan Raymond.

### Agenda:

- Welcome and Introductions
- Annual Homeless Assessment Report (AHAR)
  - HUD required report that gives national data across 420 CoCs on the homeless population and clients in Permanent Supportive Housing (PSH), including:
    - Total unduplicated clients from Point in Time count and annual HMIS data from Emergency Shelter, Transitional Housing, and PSH projects
    - Population characteristics such as demographics, disabilities, veteran status and household type (Family or Individual)
    - CoC bed capacity and utilization by project type
  - Rapid Re-Housing will be added next year to the AHAR report
  - Support service programs, DV shelters and service resistant clients are not included in AHAR data.
  - Coverage, utilization and data quality is evaluated for each category submitted in the AHAR.
- Orange's AHAR Data
  - All of Orange's AHAR shells were accepted this year!!
  - Unduplicated Annual count is 446 this year
  - Discussed client counts throughout the year
  - Family counts for each project type were discussed along with household size distribution
  - Individual counts for each project type were discussed along with age, Veteran status and disability distributions.
  - Data quality impacts discussed throughout, including: entry/exit, timeliness, households, null and missing values and data conflicts.
  - Orange's average utilization rates were discussed. IFC feels like their seasonal beds not being utilized as frequently might account for the lower ES utilization.
  - Bed and Unit Inventory was briefly discussed and agencies were encouraged to use the webform to request updates to their inventories.
- Preliminary System Performance Measure Data
  - 7 measures composed of data from HMIS and HDX to help communities gauge their impact, progress and areas for improvement.
  - Measure 1 Length of Time Homeless
    - Includes time in all ES and TH projects as well as a calculation that includes approximate date homelessness started.

- Orange preliminary median and average LOT for FY 17 was compared to FY15 and 16 data.
  - Data quality impact of entry/exit, inaccurate responses and null responses on measure 1 was discussed.
- Measure 2 Returns to Homelessness
  - Includes persons who return to a homeless project after previously exiting to a permanent housing destination.
  - Orange preliminary return percentage for FY 17 was compared to FY 15 and 16 data
  - Discussed exit destination, handed out exit destination guide
- NCCEH Data Center Reminders
  - AHAR was submitted Dec 1<sup>st</sup>
  - Jan 11 there is an entry/exit training in Raleigh
  - Jan 22 is the next Orange HMIS Users Meeting
  - Jan 31<sup>st</sup> is the PIT/HIC date