



**2018 GOALS DASHBOARD**

Outcomes Submitted; GOAL: 10		Decision Days; GOAL: 100		Approval Rate; GOAL: 80+%		Referrals Made		Initial Interview		Case started	
Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD
0	3	N/A	52	0%	0%	2	23	2	19	1	8

**DISCUSSION TOPICS**

2019 SOAR Collaborative Meeting Schedule

- 2<sup>nd</sup> Thursdays, 3:30-4:30 pm
- Jan. 10, Feb. 14, Mar. 14, April 11, May 9, June 6, July 11, Aug. 8, Sept. 12, Oct. 10, Nov. 14, Dec. 12

SOAR Community certification & other action items - GOAL: achieve Bronze certification by the end of 2018

- Review [certification dashboard](#)
- Meeting at UNC Hospital
- SOAR agency MOU
- Update re: pitch from commitment from local agencies
- Carmen becoming SOAR Certified

Coordinating referrals

- Current process:
  - UNC can take up to 3 referrals at a time
  - Carmen taking 2 referrals per month
  - Referral form sent to Carmen, SOAR criteria added to HOME list
- Review of process, tweaks

Troubleshooting for SOAR caseworkers

**FUTURE MEETINGS**

Next meeting: December 13

Remaining 2018 meetings: Dec. 13