

## 2018 GOALS DASHBOARD

Outcomes Submitted			Decision Days			Approval Rate		
GOAL	This month	YTD	GOAL	This month	YTD	GOAL	This month	YTD
20	0	2	100 days	N/A	52	80+%	N/A	0%

## DISCUSSION TOPICS

### Coordinating referrals

- Current process:
  - UNC can take up to 3 referrals at a time
  - Carmen taking 2 referrals per month
  - Referral form sent to Carmen, SOAR criteria added to HOME list
- Review of process, tweaks

### Review List of SOAR-trained caseworkers

- Update on agency SOAR check-in
  - CECMH, UNC Horizons, Carramore, Freedom House
- Look at list, make a plan for individual folks and getting more folks involved

### SOAR Community certification & other action items - GOAL: achieve Bronze certification by August 31

- Meeting at UNC Hospital
- Working with disability – training from SSA field office will be July 12
- SOAR Essentials training – June 28, 1-5 pm at Southern Human Services Center
- SOAR agency MOU
- Update re: pitch from commitment from local agencies
- Carmen becoming SOAR Certified

### Troubleshooting for SOAR caseworkers

## FUTURE MEETINGS

Next meeting: NO JUNE MEETING – July 12, 2018, 3:30-4:30pm

Remaining 2018 meetings: July 12, Aug. 9, Sep. 13, Oct. 11, Nov. 8, Dec. 13