



Attendance: Natasha Adams, Allison De Marco, Caitlin Fenhagen, Kathleen Ferguson, Sarah Furman, Sherrill Hampton, Chinita Howard, Jackie Jenks, Nancy Oates, Aly Peeler, Harrison Pierce, Corey Root, Damon Seils, Diiv Sternman, Charlotte Stewart, Scott Taylor, Jerry Villemain

Sharing /agency updates

- Folks can find housing and disaster recovery resources on the NC Housing Finance Agency website, www.nchfa.org
- Orange County Housing & Community Development Department has been working with homeless service providers to locate people with Housing Choice Vouchers.
- Updated resources on Leadership Team page of OCPEH website: ocpehnc.com/ocpeh-leadership-team

Leadership Team individual actions update

- NC Housing Conference will be October 24-25 in Raleigh, Allison will be there and presenting

2019 Leadership Team meeting schedule

Meetings will remain on the third Monday of the month at the Chapel Hill Chamber of Commerce.

OCPEH updates

- Update on transition to NC HMIS database: not a lot of movement, hopefully transition will be completed by the end of September.
- CoC application got an extension to September 26th. Coordinator and community partners are now working on the community application.
- Events
 - o Meetings to discuss proposed changes to IFC Good Neighbor Plan
 - Mon. Sept. 24, 6-7:30 p.m., United Church of Chapel Hill, located at 1321 M.L.K. Jr. Boulevard
 - Fri. Sept. 28, noon-1p.m., informational Leadership Team meeting to talk about proposed changes at the Chamber of Commerce
 - Lower barriers, housing first, admin details. Could we put something together that is more graphic and less wordy? Jackie is working on it. People don't understand that not following best practice reduces the funding they get.
 - o Homelessness 101: Wed. 9/26, 5:30-7pm, Carrboro Town Hall; [register online](#)
 - o Self-Care First Friday: Oct. 5, 9-10:30am; Southern Human Services Center, 2501 Homestead Rd., Chapel Hill

Minutes

A motion was made to approve the minutes from [August 20](#) [Adams , Ferguson] all in favor, none opposed
A motion was made to approve the minutes from [August 29](#) [Ferguson , Adams] all in favor, none opposed

Review of Homeless System Data Dashboard

[Program Entries](#)

HOME List (program referral)		
# housed last month	# housed YTD	# currently on list
4	32	70

10 households presented for services, 1 household was diverted. 7 VI-SPDATS were completed, with 4 living outdoors and 3 in shelter. All signed consents, and 3 scored 4-7 and 4 scored 8-17.

Update on Coordinated Entry

The Coordinator gave an overview and update on coordinated entry, including the launch of the Homeless Hotline.

Coordinated Entry systemizes and standardizes services. The 4 key elements of CE are access, assessment, referral, and prioritization. Ideal systems stabilize emergencies efficiently and effectively. There are two parts: where is someone going to sleep tonight, and how are they going to return to permanent housing? These happen through diversion/emergency shelter and through case management.

We prioritize because there are not enough resources to serve everyone. Before, the people with the least need were getting served because they were the ones that were able to make appointments and follow rules to get access to these resources. Now, we are prioritizing resources by those that are the most vulnerable in the community that need the resources the most. This method of resource allocation allows those that only need a light touch to get that assistance, and those that need case management and rental assistance to also get that. Prioritization is happening through multiple streams and avenues.

We want to serve people as well as we possibly can with the right resources the first time. Also, we want to standardize the process so it doesn't matter where someone presents or at what time, but everyone gets the same access to resources.

People are not better off entering our system, so we want to divert people and prevent them from entering into homelessness in the first place, which reduces harm and empowers people to find a safe place. There are a lot of people that can self-resolve if we provide them a space to do so.

Some people will need rapid rehousing or permanent supportive housing depending on their level of need, chronic homelessness status, disability, etc.

The homeless hotline is imminent, and coordinated entry is being constantly refined. There are possible staff positions through the IFC project application and CoC planning grant.

DSS wants to continue RRH. Local funds are used to support the current caseload, but no state funds are coming to the office. DSS plans to apply for RRH funding. That funding does not come with funds for staff, so current staff are being diverted for case management, which is not a best practice. Nancy Coston could provide more information for the folks that were in the program that have not found permanent housing yet. Cannot take new referrals.

[Updated Coordinated Entry Explainer](#)

Project Connect

Harrison Pierce gave an update on this year's [Project Connect](#). Volunteer sign-ups are live and can be found here. The [Help A Neighbor Drive](#), new for 2018, is targeted to get supplies for Permanent Supportive Housing Clients. The flyer can be found here. The event itself will be held on October 10th, 2018 from 9am-3pm at Hargraves Community Center. Please spread this information with your networks and help get the word out. Advertising will begin shortly, but the most important things are collecting the donations and getting volunteers to sign up.

Board Development

Leadership Team members were asked to brainstorm potential board members to fill recommended categories for the 2019 Leadership Team. Going forward, the Board Development Committee will prepare a proposed slate of 2019 Leadership Team members for the November 19 meeting.

The coordinator will solicit Leadership Team member applications. BDC will meet to review applications and the LT votes on 2019 slate for Chair, Vice Chair, and new members. Non-elected official LT members serve 2 year terms. Can have 25 members, and we currently have 21. 4 folks can return and 2 cannot. Coordinator will contact members with greater than 50% absences to discuss next steps. Most HUD recommended categories on 2019 leadership team (list). Some categories don't exist in OC. We are missing some categories, some could be strengthened, and others would be great if they came online.

Categories that we are missing: affordable housing developers, school administrators, non-CoC funded victim service providers. Leadership Team members brainstormed potential organizations and contacts

- Housing developers and landlords
 - o Corey will check in with Housing Justice Fellow at CEF to see if she knows of anyone
 - o CASA
- Downtown businesses in Chapel Hill
- Service providers
 - o Freedom House
 - o SHAC clinic – providers could be more stable than inherently transient students
 - o STEP clinic – Diiv will reach out
 - o UNC Horizons
 - o Wounded Healers, Kathleen reaching out
 - o OCRCC
 - o Compass
- School board member – Kathleen will contact Orange County Schools
- Sarah Furman will reach out to some contact with human trafficking and crisis center
- Youth service agencies
 - o NAACP Youth Council – Allison will contact
 - o Carrboro Youth Advisory Board – Damon will contact
 - o Youth Works on Main
- Allison reaching out to Liz Carter
- LGBTQ Center
- Spanish speaking community
 - o El Centro
 - o El Futuro

Next Meeting: October 8

Remaining 2018 Meetings: Oct. 8, [no meeting Oct. 15], Nov. 19, Dec. 17