



Pets & Homelessness



Services	I NEED HELP WITH...			MY LIVING SITUATION IS...		
	Pet care	Paying for stuff	Housing	At risk of homelessness	Newly homeless	Living unsheltered
Vet care	✓	✓		✓	✓	✓
Supplies	✓	✓		✓	✓	✓
Pet-friendly affordable housing			✓	✓	✓	✓
Info on assistance/service animals			✓	✓	✓	✓
Pet-friendly hotel/motels			✓	✓	✓	✓
Pet license and registration fees		✓	✓	✓	✓	✓
Pet deposit assistance (hotels or apartments)		✓	✓	✓	✓	✓
1-14 days of temporary care for animals	✓				✓	✓
2+ weeks of temporary care for animals	✓				✓	✓
Free spay/neuter services	✓	✓			✓	✓
Mobile, free vaccination services	✓	✓			✓	✓
Housing for pets during very cold weather						✓

Services

Services	Description	For more info contact...
Vet care	No/low cost animal exams, treatment, flea and tick medication	Orange County Animal Services, (919) 942-7387
Supplies	No/low cost pet food, leashes, collars, bowls	Orange County Animal Services, (919) 942-7387
Pet-friendly affordable housing	Rental units in Orange County	Homeless Hotline, (919) ###-####
Info on assistance/service animals	Some animals qualify for special protections	See below, Legal Aid
Pet-friendly hotel/motels	Hotels and motels in Orange County that accept animals	Homeless Hotline, (919) ###-####
Pet license and registration fees	Orange County Animal Services pays for xx in these circumstances xx	Orange County Animal Services, (919) 942-7387
Pet deposit assistance (hotels or apartments)	There can be funds available to help pay for pet deposits - call to find out more	Homeless Hotline, (919) ###-####
1-14 days of temporary care for animals	We can help find temporary care for animals for short term	Orange County Animal Services, (919) 942-7387
2+ weeks of temporary care for animals	We can help find temporary care for animals for longer term	Orange County Animal Services, (919) 942-7387
Free spay/neuter services	Surgical sterilization procedure recommended for all companion animals (is this true??)	Orange County Animal Services, (919) 942-7387
Mobile, free vaccination services	Vaccines such as rabies, XX, XX	Orange County Animal Services, (919) 942-7387
Housing for pets during very cold weather	Will talk to IFC about this and put description here	Homeless Hotline, (919) ###-####

Types of Animals

Not all companion animals are the same – there are pets, service animals, and assistance animals.

Type	Pets	Service Animal	Assistance Animal
Definition	Companion animals	Animal trained to perform specific tasks, not just a companion.	Animal does not require specific training, could be providing comfort/calming.
People with these types of animals	Animal lovers	People with a non-temporary disability that substantially limits major life activities (usually not mental health issues).	People with disabilities including mental health issues like PTSD, anxiety, and depression.
Governed by	Nothing – landlords and shelters can have whatever rules they want for pets	Americans with Disabilities Act – rules for pets do not apply.	Fair Housing Act – rules for pets do not apply.
Types of animals	Any	<ul style="list-style-type: none"> Dog or miniature horse only. Animal does not have to be registered or certified as a service animal. No breed/size restrictions. 	<ul style="list-style-type: none"> Any type of animal. No breed/size restrictions.
Places protections apply	There are no protections.	Any building open to the public.	Places people live (dwellings) like group homes, shelters, apartments, homes, condos.

It is not legal to ask people if they have a disability. Potential landlords are legally only allowed to ask these two questions about service animals:

- Is that animal required for a disability?
- What task/work has the animal been trained to do?

For both service and assistance animals:

- Breed/size restrictions do not apply
- Animal has to be under control of individual, not a risk or challenge to other residents
- Owner responsible for having animal up-to-date on vaccines
- Owner responsible for animal food and cleaning
- Owner cannot be required to pay extra for having animal - pet deposits not applicable

If needed, potential residents or their advocates can ask for reasonable accommodation for assistance animals. During this process, landlords are allowed to ask for proof of:

- Disability, if this is not visible
- Why person needs animal for specific disability

For more info, contact Legal Aid of NC Tenant Rights Clinic:

www.legalaidnc.org/get-help/Pages/self-help-clinics/tenant-rights-clinic.aspx