

Orange County Homeless Services Gaps Analysis

Title	Program description	Key program components	One time costs	Ongoing annual costs	FTEs	Total Cost 1 year	Total Cost 5 years	Complexity (difficulty, timeline, political will)	Agencies/ programs affected	Connections with existing work	PRIORITIZATION: Service providers		PRIORITIZATION: People exp. homelessness	
											Vote percentage (180 votes)	Rank	Vote percentage (531 votes)	Rank
Best-practice, fully-funded Rapid Re-housing	Short-term (3-5 months average, up to 18 months) rental assistance and case management for households with a mid-range of service needs (more than some, less than others)	* Housing Identification * Financial Assistance * Case Management and Services	\$6000 Equipment, computer	\$600,000 \$100,000 salary + benefits of 2 FTE case managers \$500,000 rental assistance to serve 60 households/year (30 low, 20 medium and 10 high acuity)	2	\$ 606,000	\$ 3,006,000	Medium	Orange County DSS, CEF, IFC, UNC Horizons, 100,000 Homes Task Force	Orange County DSS running current program, CEF providing case management; Orange County Housing potentially involved going forward	18.3%	1	18.6%	1,2
Income-based rental housing	Rental units that use household income to determine rent	* Long-term rental subsidies that do not expire as long as household meets income eligibility	\$100,000 to \$2.5 million for affordable housing development project subsidy	\$150,000 rental subsidies for "Synthetic Section 8"	0	highly variable	highly variable	Complex	All homelessness and affordable housing agencies and department, Towns and County, Chapel Hill Housing Dept., Orange County Housing Dept., Orange County Affordable Housing Coalition	Orange County Affordable Housing Strategic Plan and Bond funds; Town of Chapel Hill AHAB funding, Town of Carrboro Affordable Housing development, Orange County Affordable Housing Coalition working on collaboration across	16.1%	2	18.6%	1,2
Landlord Partnership Initiative	Program to recruit and maintain landlords who will make units available for people transitioning from homelessness to permanent housing. This includes people exiting shelter and transitional housing, in Rapid Re-Housing (RRH), Permanent Supportive Housing (PSH), Supportive Services for Veterans and their Families (SSVF,) HUD-VASH programs	1 FTE Housing Locator with housing/real estate background	\$3000 Equipment, computer	\$50,000 \$40,000 salary + benefits of Housing Locator \$10,000 general supplies	1	\$ 53,000	\$ 253,000	Easy	Orange County DSS Rapid Re-housing program; Permanent Supportive Housing programs: Cardinal, Community Link, IFC; Veteran homeless programs: Durham VA, Volunteers of America; Other agencies that transition people from homelessness to permanent housing: CEF, UNC Horizons, Freedom House	Working group of service providers has assessed Orange County need, surveyed area landlords, drafted participation documents; Orange County Affordable Housing Coalition, Jackson Center: built network of landlord partnerships	15.6%	3, 4	13.6%	3
		Risk Mitigation Fund helps offset potential property damage and eviction costs	\$50,000	\$5,000 Annual replacement funds	0	\$ 55,000	\$ 75,000							
Street outreach program	Face-to-face interaction that happens on the streets, in camps, under bridges, in temporary motels, shelters, meal sites, etc. Staff seek to build relationships with people living unsheltered to connect them with resources, agencies, and housing providing specialized attention to overcome housing barriers.	* Uses trauma-informed care * Meet clients' basic needs * Respectful of dignity * Relationship-centered * Links clients to services and housing	\$3000 Equipment, computer	\$50,000 \$40,000 salary + benefits of Street Outreach \$10,000 general supplies	1	\$ 53,000	\$ 253,000	Easy	Law enforcement, UNC Hospital, Downtown businesses, Outreach Court, 100,000 Homes Task Force	Chapel Hill Police Dept., CEF, & other service providers filling in gaps as able; would be able to house people more quickly when vouchers come available, connect to SOAR caseworker	15.6%	3, 4	10.2%	5

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Accessible & housing-focused shelter	Emergency shelter that is welcoming, appealing, and accessible to all people experiencing homelessness (single males, single females, families) including those who are transgender and gender non-conforming. Program would limit barriers to entry (for example income, sobriety). Program would focus on assessment and triage, and intentionally link to permanent housing resources to move people from shelter	<ul style="list-style-type: none"> * Effectively provides immediate safety * Links households to permanent housing quickly * Has low barriers to entry * Partners with other community agencies through coordinated entry 	<p>\$7,500 Retooling existing IFC shelter</p> <p>\$5000 Training</p> <p>\$2500 consultant for Good Neighbor Plan revision</p> <p>\$2-3 million new shelter construction</p>	<p>\$75,000 Retooling existing IFC shelter</p> <p>Adding three .5 time FTEs</p> <p>\$650,000 Building new shelter</p> <p>Staff salary + benefits</p>	three .5 - 10	\$82,500 - \$3.7 million	\$382,500 - \$6.25 million	Complex	IFC, DSS, all agencies participating in coordinated entry, Out of county shelters in Alamance, Durham and Wake Counties	IFC currently operating shelters with some high barriers and long wait times; Increasing housing focus could decrease shelter stays to free up beds; Diversion funding (below) could also free up beds; Clients currently sent to out of county shelters or live unsheltered in Orange County	14.4%	5	9.4%	7
Drop-In Day Center with Integrated Services	Coordinated entry portal for people seeking services + a communal workspace for agencies working on housing and homelessness. One-stop access for services including integrated case management and housing coordination.	<ul style="list-style-type: none"> * Shared workspaces for housing/homeless service agencies * Accessible 24/7 * Well advertised * Variety of critical services offered 	<p>\$1500 Retooling existing CEF OC HUB</p> <p>Travel and training</p> <p>\$50,000 - \$2-3 million New location</p> <p>Upfit and/or construction costs</p>	<p>\$50,000 Retooling existing CEF OC HUB</p> <p>\$16,500 staff</p> <p>\$30,000 rent and occupancy</p> <p>\$3,500 supplies</p> <p>\$150,000 New location</p> <p>Adding three FTEs</p>	.5 - 3 FTEs	\$51,500 - \$3.15 million	\$251,500 - \$3.75 million	Complex	Coordinated entry, CEF, future street outreach program, Outreach Court	CEF Orange County HUB offers office space to homeless/housing related agencies plus Legal Aid, Could incorporate 24-hour bathrooms as listed below	13.9%	6	12.4%	4
Diversion funding	Financial assistance and trained staff provided to divert people from entering the homeless service system	<ul style="list-style-type: none"> * Uses empowerment model * Highly flexible funding 	<p>\$3500</p> <p>Staff training, equipment</p>	<p>\$16,250</p> <p>\$10,000 for 10 hours a week staff</p> <p>\$6,250 for 25 households diverted, \$250/household</p>	0.25	\$ 19,750	\$ 84,750	Easy	Coordinated entry, IFC shelter and prevention programs, DSS, other groups offering prevention dollars (faith-based and other)	Diversion funding designed to decrease wait time at IFC shelters and decrease some of the demand for prevention dollars from DSS, IFC, OCIM, and other faith-based orgs	5.6%	7	7.3%	8
24 hour bathroom facilities in downtown Chapel Hill	Free public restrooms in close proximity to Franklin Street open 24 hours	<ul style="list-style-type: none"> * Free * Accessible by anyone * In a well-trafficked location 	<p>\$200,000</p> <p>Construction costs assuming donated land</p>	<p>\$1000</p> <p>Cleaning, maintenance, supplies annually</p>	0	\$ 201,000	\$ 205,000	Medium	Outreach Court, Chapel Hill Police Dept., Chapel Hill Downtown Business Alliance	Carrboro opening public restrooms Summer 2017, restrooms in Wallace Deck open during daylight hours, Could be combined with Drop-In Day Center	0.6%	8	9.8%	6