



**2019 DASHBOARD REVIEW**

| Outcomes Submitted;<br>GOAL: 25 |     | Decision Days;<br>GOAL: 100 |     | Approval Rate;<br>GOAL: 80+% |     | Referrals Made |     | Initial Interview |     | Case started |     |
|---------------------------------|-----|-----------------------------|-----|------------------------------|-----|----------------|-----|-------------------|-----|--------------|-----|
| Last month                      | YTD | Last month                  | YTD | Last month                   | YTD | Last month     | YTD | Last month        | YTD | Last month   | YTD |
|                                 | 2   |                             | 56  |                              | 50% |                | 4   |                   | 3   |              | 0   |

**DISCUSSION TOPICS**

Agency Updates

- OCPEH
  - Homelessness 101 & 201 sessions coming in Decmeber
  - Charity & Justice workshop coming in December

Regrouping SOAR Collaborative Work

- Purpose of Orange SOAR Collaborative - coordinate the SSI/SSDI Outreach and Access to Recovery (SOAR) work in Orange County
  - Coordinate SOAR referrals
  - Develop and monitor community goals for SOAR outcomes
  - Trouble-shooting SOAR-related issues
  - Work towards SOAR Community Certification
- Meeting day/time and frequency for 2020 meetings
  - Second Wednesdays, 3:30-4:30pm, monthly
- SOAR Outcome review
- SOAR referrals
  - Currently on hold, start taking referrals again in 2020?
  - Launch of new referral form
  - Referral distribution and tracking process and tools
  - Need for SOAR-specific client consent and confidentiality forms?
- SOAR Community Certification
  - [Certification dashboard](#)
- Troubleshooting for SOAR Caseworkers

**Next meeting: December 12**