



North Carolina Coalition

securing resources ■ encouraging public dialogue ■ advocating for public policy change

to End Homelessness

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P.O. Box 27692 Raleigh, NC 27611

Orange County HMIS Users Meeting

Monday June 19, 2017 2:30-3:30 pm

Southern Human Services Center, Room D, Chapel Hill

Present: Andrea Carey, Stephani Kilpatrick, Nicole Purdy, Corey Root, Molly Rowe, Debra Vestal, Kevin Noonan, Ian Kris Quick, Megan Raymond, Bernestine Austin, Suzanne Hitt

Agenda

- Welcome and Introductions
- Staff Update
 - Andy Phillips has joined the Data Center team. He was previously an AA for Wake's Triangle Family Services
- Federal Reporting Calendar
 - Major reporting deadlines are behind us (State ESG CAPER, Housing Inventory County (HIC), Point in Time Count (PIT), and System Performance Measures)
- System Level Performance
 - A system framework acknowledges that our agencies impact how people experiencing homelessness access resources and ultimately find permanent housing.
 - HUD's System Performance Measure reports are the measurable outcomes of a changing framework for CoCs: from individual agencies competition to system-wide cooperation
- System Performance Measures
 - Data from 10/1/2014 – 09/30/2016 across Street Outreach Emergency Shelter, Transitional housing, Rapid Re-Housing, and Permanent Supportive Housing projects was included.
 - Each measure was reviewed and a hypothetical example provided. Visualizations are included in the slides.
 - Clarifying questions for each measure were asked.
- Destination
 - What is the HMIS element Destination collecting, and how to respond if a client leaves suddenly or without an exit interview
 - HUD recommends using several sources (HMIS, Client responses, and Staff knowledge), but only for the night immediately after the client's exit. Estimates or other third-party sources are not considered accurate.
- Chronic Homelessness in HMIS



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- HUD has released [new materials](#) to assist staff with collecting the data for determining chronic homeless status.
- NCCEH reminders
 - Privacy and Security reminders to not share your login information or your screen with unlicensed personnel.
 - Always remember that missing is better than inaccurate