

2018 GOALS DASHBOARD

Outcomes Submitted			Decision Days			Approval Rate		
GOAL	This month	YTD	GOAL	This month	YTD	GOAL	This month	YTD
20	0	2	100 days	N/A	52	80+%	N/A	0%

DISCUSSION TOPICS

Coordinating referrals

- Review of current process
- Change process to have mix of acuity in Carmen's caseload?
- Other feedback/tweaks

Review List of SOAR-trained caseworkers

- Who is SOAR trained? Taking cases? Has restrictions? Submitting outcomes
- Look at list, make a plan for individual folks and getting more folks involved

SOAR Community certification & other action items - GOAL: achieve Bronze certification by August 31

- Corey and Emily will try to meet with UNC Hospital rep in May to talk about funding additional SOAR caseworkers
- Working with disability – training from SSA field office?
- Review List of SOAR-trained caseworkers
 - Review and make a plan for increased engagement
- Complete initial review of community outcomes to identify and work on areas/issues of concern – done
- Host SOAR Essentials training – June? Location?
- SOAR agency MOU
- Update re: pitch from commitment from local agencies
- Carmen becoming SOAR Certified

Troubleshooting for SOAR caseworkers

FUTURE MEETINGS

Next meeting: May 10, 2018, 3:30-4:30pm

Remaining 2018 meetings: Apr. 12, May 10, June 14, July 12, Aug. 9, Sep. 13, Oct. 11, Nov. 8, Dec. 13