



DRAFT Program Performance Matrix

The Orange County Partnership to End Homelessness (OCPEH) serves as the Continuum of Care (CoC) for Orange County and is required by the HEARTH Act (24 CFR 687.8) to:

Consult with recipients and subrecipients to establish performance targets appropriate for population and program type, monitor recipient and subrecipient performance, evaluate outcomes, and take action against poor performers;

Evaluate outcomes of projects funded under the Emergency Solutions Grants program and the Continuum of Care program, and report to HUD.

The program performance matrix will be used by the Data & Grants Workgroup to review program performance for each CoC and ESG funded project in Orange County quarterly. In addition the CoC and ESG Project Review Committees will use these measures, in addition to others, to score and rank project applications in the CoC & ESG grant competition.

Each metric has a community standard attached which will be reviewed periodically by the Data & Grants Workgroup and the OCPEH Leadership Team.

Orange County Partnership to End Homelessness - Program Performance Matrix

	Agency:		Program:		Reporting Period:	
#	Program Type	Question	Report	Community Standard	Standard Met?	Notes
1	ALL	Project is spending funds awarded	eLOCCS spending printout	90+% funds spent/on track to spend		
2	RRH & Shelter/TH	Exits to permanent housing	APR	RRH: 90+% Shelter/TH: 30+%		
3	PSH	Exits to/retention of permanent housing	APR	90+%		
4	ALL	Cost per permanent housing exit	CoC project funding + match / (exits to permanent housing + retention of permanent housing)	RRH: PSH: Shelter/TH:		
5	ALL	HMIS data quality	HUD DQ Framework Report	Null values 10% or less Data errors 10% or less		
6	ALL	New or increased income for project stayers	APR	PSH & RRH: 8+% Shelter/TH: Any increase		
7	ALL	New or increase non-employment income for project stayers	APR	PSH & RRH: 10+% Shelter/TH: Any increase		
8	ALL	New or increased income for project leavers	APR	PSH & RRH: 8+% Shelter/TH: Any increase		
9	ALL	New or increase non-employment income for project leavers	APR	PSH & RRH: 10+% Shelter/TH: Any increase		
10	PSH & RRH	Number of days spent from project entry to move in	HMIS data on RRH program entry and move-in dates	15 days or less		
11	ALL	Participant return to homelessness within 12 months of exit to permanent housing	System Performance Measures	15% or less		
12	Shelter/TH	Length of time in program or length of time homeless	HMIS data or System Performance Measures	90 days or less		