



**Orange SOAR Collaborative**

Meeting Minutes, January 8, 2020, 3:30-4:30 pm  
 Southern Human Services Center, Room C

**Attending:** Corey Root, Rex Mercer

**DISCUSSION TOPICS**

Agency Updates

- Point-in-Time count will be January 29
- Project Connect will be January 30 at United Church of Chapel Hill

SOAR Referral form

- [Form revised by Rex](#) – looks good, added to OCPEH website, SOAR Collaborative page
- Check in on referral process
  - Will soft launch new referral process
  - Let folks at HOME Committee know at Jan meeting
  - Corey will send email to all service providers in Feb with link to new referral form
  - Corey will create tracking Excel to generate from referral form
  - SOAR Caseworkers can check Excel to get new cases
    - Corey will reply to referrals received that have info
    - Rex will review spreadsheet to see referred cases and reply with YAY or NAY for initial eligibility

Goals for 2020 SOAR Dashboard

- Helpful to have these goals? Yes.
- Want to keep the same metrics? Yes.
- Goal setting

Outcomes Submitted; GOAL: 15		Decision Days; GOAL: 100		Approval Rate; GOAL: 70%		Referrals Made		Initial Interview		Case started	
Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD	Last month	YTD

**Next meeting: Feb. 12 – moving to Room D in Feb for the remaining 2020 meetings**