Orange County Partnership to End Homelessness

Leadership Team Meeting Minutes

Mon. November 19, 2018, 6-7:30 p.m.

Chapel Hill-Carrboro Chamber of Commerce, 104 S Estes Dr, Chapel Hill

Attendance: Natasha Adams, Nate Broman-Fulks, Allison De Marco, Kathleen Ferguson, Sherrill Hampton, Jackie Jenks, Katie Loovis, Nancy Oates, Harrison Pierce, Corey Root, Damon Seils, Diiv Sternman, Charlotte Stewart, Scott Taylor, Eric Wolak

Agency Updates

- Corey Root will follow up with Eric Wolack and others at UNC Hospital about funding for additional dedicated SOAR caseworkers
- Student groups from the CEF/School of Social Work class are presenting their racial equity assessments to the Towns of Chapel Hill, Carrboro, and Hillsborough and to Orange County.
- The Orange County Dept. of Housing and Community Development (OCHCD) presented guidelines for the Local Rent Supplement Program to the Board of County Commissioners on November 8 the parameters for the program are similar to the Section 8/Housing Choice Voucher: open to persons that are 50% Area Median Income (AMI) with half of vouchers reserved for people at 30% AMI, residents of Orange County, priorities for seniors, people with disabilities, veterans, families, people experiencing homelessness, and people fleeing domestic violence. The current program is tenant based and has the ability to be project based or sponsor based in the future. OCHCD will receive applications February 1-8, 2019 and create a local waiting list. OCHCD will hold a briefing in January for service providers. Also, OCHCD has revised guidelines for the risk mitigation program and will be circulating these guidelines soon
- Chapel Hill voters approved a \$10 million Affordable Housing Bond, Town staff will putting together a
 process for evaluating project applications
- NC Housing Finance Agency has interactive statistics on their website: nchfa.org

Board Development update

Please forward the application to join the OCPEH Board to anyone that would be interested. Corey will contact the Board Development Committee to set a meeting date in the coming weeks. Leadership Team members will vote on the 2019 slate on December 17.

OCPEH updates

- There are continued complications for the transition to NC HMIS database. The Coordinator will check in at NCCEH to see financial implications of not transitioning by December 31. There is currently no progress on the Transition.
- Corey submitted the ESG application to the State ESG Office in advance of the October 26 deadline. The State will make funding award announcements in December.
- Corey will talk with the Towns and County about continuing conversations about one of the homeless system gaps -- a low barrier, housing focused shelter. From the process this summer we learned that facilitation is needed throughout the process.
- 115 people attended Project Connect on October 10th at Hargraves Community Center. We are reviewing the evaluations to see how we can improve Project Connect for future years. Ten additional service providers that had never participated were at the event this year, which resulted in more contacts per guest than in years past
- The 2019 Point-in-Time (PIT) Count will be on January 30, 2019. OCPEH will solicit for donations for giveaway bags and volunteers for helping with the count on the night of January 30 and during several shifts (day and evening) for the following week, January 31 February 5. The PIT Planning Committee will have its first meeting on Friday, November 30
- OCPEH, CEF, and IFC launched the Homeless Hotline in mid-October. Call volume was much higher than expected, and partners are re-grouping on the process for the Hotline going forward. IFC

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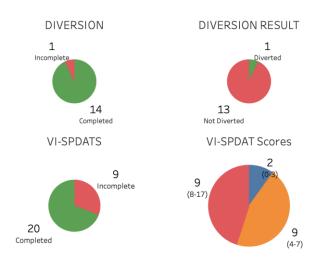
continues to answer the Hotline overnight, 1AM – 6 AM, callers can leave voicemails at other times. Many of the calls received during this initial period were from partner agencies like Freedom House and UNC Hospital – Corey is in conversation with these agencies to see how they can coordinate more closely to use the OC Connect system. Positive notes – there are more agencies working together on coordinated entry than ever, and also shelter referrals are going smoothly.

A motion was made to approve the minutes from October 8 [Ferguson, Oates] all in favor, none opposed

Review of Homeless System Data Dashboard

System Entries

15 people presented for services, 14 completed diversion, of which 1 person was diverted. 20 VI-SPDATs were completed to determine program referrals, of those 2 scored in the very low range with no formal program referral, 9 scored in the mid-range normally associated with Rapid Re-Housing referrals, and 9 scored in the high range associated with Permanent Supportive Housing referral.



System Exits

Month	Beginning count	Returned from Inactive	Returned from housed	Newly ID'ed	Exited to housing	Moved to Inactive	Ending count	Housed YTD
Jun-18	84	0	0	13	5	4	75	25
Jul-18	78	0	0	3	3	7	69	28
Aug-18	76	0	0	7	4	2	71	32
Sep-18	7 9	0	0	8	5*	1	73	36
Oct-18	82	1	0	8	2	4	76	38

^{*4} counted in Housed YTD #, since 1 of 5 was diverted from homelessness and counted in System Entries data

Feedback on New Dashboard:

- Exits: add definitions to categories, specifically moved to inactive (why did they move to inactive), time limit on returned from housed
- 6 month window for monthly review
- At the end of year, do a year to year comparison, or on a quarterly/6 month basis to see how this year's data compares to last years. Work on graphs to visualize data

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Plan to End Homelessness

The Coordinator presented the <u>Final Update to 2017-2018 Plan to End Homelessness</u> with updates on each of the action steps. Ten of the fourteen action steps were completed, two of the uncompleted steps were added to the draft 2019-2020 Plan, and two were not done due to changed priorities during the Plan timeframe. The Coordinator also presented the <u>DRAFT 2019-2020 Plan to End Homelessness</u>. Feedback from the Leadership Team:

- Add some expanded info on pages 1-2 re: role of the Plan, etc.
- Correct numbering from 13a-j to 12a-j
- Change Homelessness 102 presentation to Homelessness 201
- Change wording in #9 from "people of color" to "African-American"
- For #11, OCPEH needs to ensure a commitment to keep Project Connect going year after year if administration is transferred. There are a few key community organizations that have been involved for many years that may be interested. It could also be beneficial to see how much it would cost to hire an event planner and see how that could be funded.
- Add landlords to list of stakeholders for listening sessions in #12
- For 12g, add people who identify as LGBTQ

OCPEH Governance Charter Revisions

HUD requires that Continuums of Care (CoCs) make annual changes to governance charters. The Coordinator presented Proposed Changes to OCPEH Governance Charter for Leadership Team review and input. The Coordinator will incorporate input from Leadership Team members into a red-lined Governance Charter draft to be presented at the December Leadership Team meeting for potential approval. Feedback from the Leadership Team:

• Reword Compensation for Lived Experience on Page 3 Section 2 - potentially move specificity to an appendix or other document outside Governance Charter

Next Meeting: December 17

2019 Meetings: Jan.14, Feb. 18, Mar. 18, April 15, May 20, June 17, July 15, Aug. 19, Sept. 16, Oct. 21, Nov. 18, Dec. 16