

Attendance: Tom Bainbridge, Andrea Carey, Stephani Kilpatrick, Tara May, Rex Mercer, Harrison Pierce, Corey Root, Debra Vestal

Logistics

- Move HMIS Users Meeting and Data & Grants Workgroup to IFC Community House, 1315 Martin Luther King Jr Blvd, to increase meeting attendance. Asking CEF to start coming to these meetings, as well as Compass Center and Community Link.
- Would be helpful to have HMIS Users meeting surrounding Chronic Homelessness examples to make sure users are asking/answering each of these 5 questions correctly
- Corey will send Tom videos to help with training

Agency updates

- InterFaith Council for Social Service (IFC)
 - Two new case managers – Natasha Snipes at Community House and Cassandra Slay at HomeStart. Also will be getting one residential staff at each shelter
 - Angie Clapp will be working part-time at both shelters.

OCPEH updates

- Events
 - 2019 Homeless Data Review, Mon. 6/24, 9:30-11:00 a.m., Chapel Hill Public Library: [online registration](#)
 - One Self Care session in current season – talking circle format
 - Mon. June 24, 12-1:30pm in Room D, SHSC
 - Lunch provided
 - All day training – Monday July 15, 8:30-4:30 p.m. (no HMIS Users or Data & Grants meeting this day)
 - 8:30-9:00 am. Registration
 - 9:00-11:00 a.m. LGBTQ Sensitivity & the HUD Equal Access Rule
 - 11:00-12:30 p.m. Fair Housing
 - 1:30-4:30 p.m. OC Connect Users Meeting: [online registration](#)
 - National Alliance to End Homelessness Conference, July 22-24

NCCEH Data Center Staff Update

- Nicole Purdy is moving to Virginia and will be working remotely

Transition to HMIS @ NCCEH system

- Transition is currently happening; new trainings and agreements are due at the end of the month. NCCEH will continue to update the site as things crop up.

2019 System Performance Measures Update

- [2019 System Performance Measure submission](#)
- PIT data is for one night, and System Performance Measures are pulled from HMIS – so this does not include most data about folks living unsheltered. These numbers give us more information about how the system is doing and looking at outcomes rather than outputs.
- Main metrics to consider are average Length of Time Homeless, exits to permanent housing, overall number of people experiencing homelessness, increases in income – earned/nonearned, and returns to homelessness
- OCPEH is able to revise each of these metrics after they are submitted to HUD
- Submitted FY2018 in May – the data is for October 2017 -- September 2018
- First measure is the average and median Length of Time Homeless
 - Newer metric for this includes the entire time of a person experiencing homelessness, not just timeline from entry into HMIS to housing
 - Increase of 37 days for average Length of Time Homeless from FY17 to FY18
 - Decrease of 19 days for median Length of Time Homeless – reflective of HomeStart moving to operating as an emergency shelter
 - There is still room for improvement at Community House even without changing the Good Neighbor Plan
 - Increases for both average and median when looking at measure including entire length of the episode for folks experiencing homelessness.
 - Feel as though we are getting a more accurate number rather than just having increases in numbers over time
 - It might be helpful to look at outliers and see how they are impacting average numbers
 - Want to make sure data inputters are correctly identifying the start of this experience of homelessness
 - Because of the nature of the HUD criteria, this data might not reflect the severity of the problem – really important to highlight what the data is/isn't
 - Going to use the “340” number when describing length of time homeless because it best reflects all of the gaps/what the community is working with
- Next measure is returns
 - FY18 is 18%
 - This is measuring people who had successful exits to housing from our system from October 2015 to September 2017 and were seen again in the system from October 2017 to September 2018. 76 people had successful exits, and 14 people returned to a project in HMIS in Orange County

- This number has tripled from 17 to 18, but it feels like a more accurate number. On track with national average.
- Measure 3 is PIT count
 - Went from 127 in 2017 to 152 in 2018 on one night
 - De-duplicated number in HMIS went from 297 to 293
 - If they have an entry in the same year for a white flag bed and a program bed at HomeStart, it looks like a duplicate
- Measure 4 is employment and income growth for stayers and leavers for CoC funded permanent housing projects – so this is just for Permanent Supportive Housing in Orange County
 - Total increase in income for stayers is 2% from 17 to 18
 - 26% increase in non-employment income for leavers
- Measure 5 is homelessness for the 1st time
 - 228 people with entries from October 2017 to September 2018 – 47 people had entries two years prior to this. 181 are “new” to our system, without counting permanent supportive housing.
 - Including permanent supportive housing, 197 people experiencing homelessness for the 1st time
 - More of a data catching up with reality than a shift in reality
 - Could also reflect prioritization – trying to get familiar faces housed faster than newer faces
- Measure 6 is at risk of homelessness, but we are not currently measuring this
- Measure 7 is placement in and retention in Permanent Housing
 - 33% successful exits to permanent housing
 - 74% are retaining housing or exiting to a different housing – data quality comes into play here, hoping to revise this once we know exit destinations for projects

Quarterly Data Review

- The project review committee is meeting next month, so we want to give everyone the opportunity to look at data and make changes before this committee reviews the data
- Looking at data from April 2018 through March 2019
- OCPEH made a form for grant spending info so we will incorporate that the next time we review
- IFC Seasonal Shelter Beds
 - No permanent housing exits
 - 92 people used this program – de-duplicated
 - 3 elements missing – client location, disabling condition, and homeless history
 - Other questions not applicable for seasonal beds
- HomeStart
 - 61% exits to permanent housing
 - No increases in income for stayers
 - Increase in earned income and non-earned income for leavers
 - 6% returns within 12 months of exit
 - Average lengths of time homeless higher than standard

- Community House
 - 17% exits to permanent housing
 - No project stayers – this data point is incorrect
 - No increase in income for project leavers – also might be incorrect
 - 31% returns for exits within 12 months
 - High Length of Time Homeless – long stayers pulling up this average
- IFC PSH
 - 100% exits/retention
 - No increase in income for leavers
 - 60% increase in non-employment income for stayers
 - Look at changing standard to increase in income for RRH / maintain or increase for PSH
- Community Link PSH
 - No exits, but 100% retained housing

Written Standards Updates

- Need to have an update before grants are submitted in September or October
- Incorporating changes from this group and updating and will send to LT for approval in August/September
- This agenda item moved to August